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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Thomas McLAIN et al.

Group Art Unit : 2642

Appl. No. : 10/084,330

Examiner : Quynh H. NGUYEN

Filed : February 28, 2002

Confirmation No. : 5631

For : OUTBOUND CALL RULES ROUTING

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop AMENDMENT
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir :

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and §§1.97-1.98 and supplemental to the Information Disclosure Statements that were previously filed, Applicants hereby call to the Examiner's attention the following documents which were cited in an Office Action that issued in U.S.

Patent Application No. 09/983,451:

U.S. Patent No. 6,748,439;

U.S. Patent No. 6,212,561;

U.S. Patent No. 6,640,239;

U.S. Patent Application Publication No. 2003/0200321;

U.S. Patent Application Publication No. 2001/0049737;

U.S. Patent Application Publication No. 2004/0243708;

U.S. Patent Application Publication No. 2004/0199624;

U.S. Patent No. 6,631,416;

U.S. Patent No. 6,678,827; and

U.S. Patent No. 6,662,221.

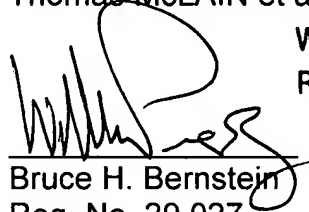
Further to 37 C.F.R. §1.98 (a)(2)(ii), copies of the U.S. patents and U.S. patent application publications are not enclosed herewith. However, if any copies are needed, the Examiner is respectfully requested to contact the undersigned.

Applicants respectfully request that the Examiner consider the above material and cite the same. The above-noted documents are listed on the attached PTO-1449 Form. The Examiner is requested to initial the appropriate spaces on the attached Form and to return a copy of the completed Form to Applicants with the next official communication in the present application.

Applicants note that an Office Action on the merits has not issued in the present application, and thus no fee is believed necessary to ensure consideration of the submitted material. However, if an Office Action on the merits has issued and is crossing this statement in the mail, the undersigned hereby authorizes the Commissioner to charge any fee necessary for the consideration of this statement, including any payment under 37 C.F.R. §1.17 (p) to Deposit Account No. 19-0089.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully Submitted,
Thomas McLAIN et al.

A handwritten signature in black ink, appearing to read 'William Pieprz', is written over a horizontal line.

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February 16, 2005
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FORM PTO-1449

U.S. Department of Commerce
Patent and Trademark OfficeAtty. Docket No.
P21781Application No.
10/084,330Applicant
Thomas McLAIN et al.Filing Date
February 28, 2002Group
2642INFORMATION DISCLOSURE STATEMENT
BY APPLICANT

(Use several sheets if necessary)

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CL AS S	SUBCLASS	FILING DATE IF APPROPRIATE
	6 7 4 8 4 3 9	06/08/04	MONACHELLO et al.			
	6 2 1 2 5 6 1	04/03/01	SITARAMAN et al.			
	6 6 4 0 2 3 9	10/28/03	GIDWANI			
2003	0 2 0 0 3 2 1	10/23/03	CHEN et al.			
2001	0 0 4 9 7 3 7	12/06/01	CAROLAN et al.			
2004	0 2 4 3 7 0 8	12/02/04	STEBBINGS			
2004	0 1 9 9 6 2 4	10/07/04	POSSON et al.			
	6 6 3 1 4 1 6	10/07/03	BENDINELLI et al.			
	6 6 7 8 8 2 7	01/13/04	ROTHERMEL et al.			
	6 6 6 2 2 2 1	12/09/03	GONDA et al.			

FOREIGN PATENT DOCUMENTS

DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER

DATE CONSIDERED

*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.